

## CJ 672: Conflict Resolution and Decision Making

### LEGAL STUDIES

This course is intended to provide an overview of how to engage in effective conflict resolution tactics and improve communications with victims, witnesses, subjects, and other members of the public from a criminal justice perspective. Specific focus and attention will be devoted to identifying and mastering emotions, mastering the story, promoting positive behavior, achieving rapport, controlling your response, and taking perspective.

3 Credits

### Instruction Type(s)

- Lecture: Lecture for CJ 672

### Subject Areas

- [Criminal Justice/Law Enforcement Administration](#)

### Related Areas

- [Corrections](#)
- [Criminal Justice/Police Science](#)
- [Criminal Justice/Safety Studies](#)
- [Criminalistics and Criminal Science](#)
- [Forensic Science and Technology](#)
- [Juvenile Corrections](#)

